



"Your Pet - Our Passion"

PUPPY VICTORY VISITS:

BUILDING POSITIVE EXPERIENCES....

INTRODUCING OUR NEW PUPPY VICTORY VISITS INTO THE HOSPITAL.

DO YOU HAVE A PUPPY THAT IS LESS THAN 6 MONTHS IN AGE? THEN PHONE

UP AND SPEAK TO ONE OF THE NURSES ABOUT HOW YOU CAN BOOK IN.

THESE 4 SPECIALLY DESGINED VISITS ARE BASED AROUND SETTING YOUR

PUP UP FOR SUCCESS WHEN IN THE HOSPITAL ENVIRONMENT. WHAT WILL

YOUR PUP GET OUT OF THESE SESSIONS?

- PUPPIES LEARN TO ANTICIPATE POSITIVE ENGAGEMENT WITH OUR VETERINARY TEAM.
 - THESE VISITS AIM TO BUILD TRUST AND ENJOYMENT, THROUGH PLAY AND REWARD.
 - 4 FUN SESSIONS FOR US TO INTRODUCE OUR HOSPITAL TO YOUR PUP.

SPRING PET SAFETY:

SPRING HAS SPRUNG!

THE WEATHER IS WARMING UP AND THE DAYS ARE STARTING TO GET LONGER AGAIN WHICH MEANS IT'S A GREAT OPPURTUNITY TO HEAD OUTDOORS AND ENJOY THE SUNSHINE WITH OUR PETS. ALTHOUGH THIS IS A FUN TIME FOR BOTH YOU AND YOUR FOUR-LEGGED FRIEND THERE CAN BE NASTIES/TOXINS OUT THERE THAT CAN HARM THEM IF

WE AREN'T CAREFUL.

PLANTS: PLANTS SUCH AS LILLIES CAN BE TOXIC IF INGESTED.

BEE STINGS: THESE CAN CAUSE ANAPHYLACTIC REACTIONS.

PARASITES: PLEASE CONTACT US IF

YOU WISH TO SEE THE CURRENT HEALTH STATUS OF YOUR PETS

PARASITE PREVENTION.

GRASS SEEDS: THESE CAN EMBED THEMSELVES INTO A DOGS PAW, EAR,

ARMPIT OR TAIL AND MIGRATE THEIR

WAY INTO THE SKIN. SNAKE BITES: WE ALL KNOW SNAKES

ARE ACTIVE IN THE WARMER MONTHS.

ALLERGIES: WE MAY SEE SEASONAL ALLERGIES START TO FLARE BACK UP

AGAIN.



IT'S A GIRL !!!

ME HAVE HAD A NEW LITTLE AAH
MEMBER JOIN US... TAYLA AND
KIM HAVE WELCOMED A
PRECIOUS LITTLE BABY GIRL,
MAEVE JAYNE, INTO THE WORLD
ON THE 8TH OF AUGUST. BOTH
TAYLA AND MAEVE ARE GOING
VERY WELL AND ALL ARE
ADJUSTING NICELY TO A FAMILY
OF 4. WE WISH THEM ALL THE
BEST AND WE CANNOT WAIT FOR
CUDDLES!



WE ARE NOW STOCKING PRIME 100 DOG ROLLS IN OUR RECEPTION AREA. WITH FIVE DELICIOUS FLAVOURS TO CHOOSE FROM, ALL INCLUDING FUNCTIONAL INGREDIENTS, HOW COULD YOU SAY NO? HIGH VALUE TREATS ARE A MUST FOR ENGAGED TRAINING AND REWARD SESSIONS. YOU MAY OF NOTICED WE ARE WEARING TREAT POUCHES AROUND THE HOSPITAL TO ENCOURAGE POSITIVE EXPERIENCES AND TO BUILD TRUST WITH ALL OUR PATIENTS IN OUR CARE. MAKE SURE TO ASK THE STAFF NEXT TIME YOU ARE IN ABOUT WHICH ROLL WOULD SUIT YOUR DOG BEST.

EOFY DINNER:

EACH YEAR THE TEAM GET TAKEN OUT FOR DINNER BY THE BOSS LADY HERSELF TO CELEBRATE AND RECOGNISE THE INCREDIBLE WORK THEY HAVE DONE OVER THE PAST 12 MONTHS. TO WORK IN THE VETERINARY INDUSTRY TAKES A SPECIAL KIND OF PERSON AND ONE WHO IS HIGHLY EMPATHETIC AND COMPASSIONATE. THE TEAM IS VERY DEDICATED TO THEIR WORK IN THEIR PROFESSIONAL LIFE IN LOOKING AFTER THE PETS ON THE BORDER, WHICH CAN OFTEN TAKE A HIGH LEVEL OF RESILIENCE AND ATTENTION TO DETAIL. THE KEY INGREDIENT? EVERYONE HAS SUCH A HIGH LEVEL OF TRUST AND CLOSENESS BETWEEN

TEAM MEMBERS. SO TO THE TEAM, THANK YOU FOR EVERYTHING
YOU DO AND FOR LOOKING AFTER EACH OTHER SO WELL WHILE
YOU LOOK AFTER ALL THE WONDERFUL PETS OF
ALBURY/WODONGA.







